



RESERVATION REQUEST

Print, compile, and **sign both pages**
and send by FAX n° 0699369734
or send by E-MAIL to info@ilpuntobb.it

Name: _____ Surname: _____
Country: _____, C.F.: _____
Birthday: _____, Document: _____, n°: _____
Issued by: _____, on: _____, Expiration: _____
Nation: _____ Town: _____, Prov.(____)
Address: _____, n°: _____
Phone: _____, Mobile phone: _____, Fax: _____
e-mail: _____

STAY PERIOD

Arrive: _____, *check in dalle 16:00 alle 19:30*

Departure: _____, *check out alle ore 10.00*

Totale night: _____

Air conditioned, *10,00 euro for one day*

Daily linen change, *15 euro for every change*

Included Services: daily cleaning; linen change 2 time for week; consumi (acqua, luce, gas); final cleaning; internet veloce (WIFI); breakfast

Services to pay: All that not reported in **Included Services**.

ADVANCE PAYMENT

Please, contact the B&B.

*I've read and I've understood the **il punto** regulations as reported in the next page and I accept all the terms and conditions.*

SIGN

Site e Date _____

I Authorize to process my personal information in compliance to the law 675/96 _____



RULES AND GENERAL TERMS

Art. 1 RESERVATION

It's possible to book a room by e-mail, or by telephone or by fax. It's mandatory to provide the essential data of a valid identity document. The document data sent on line are valid for legal purpose. The simple reservation request doesn't mean its acceptance by *il punto* management. The entire transaction has to be considered finalized only after explicit acceptance by *il punto* management. As confirmation of acceptance of your reservation request you will receive (by fax or by e-mail) our official communication with the essential data of reservation that you have to show us when you will arrive. The reservation will be considered null and void even if part of these terms aren't observed.

Art. 2 PAYMENTS

All the *il punto* services have to be paid cash (in Euro) at the arrival moment. The Travel Cheques draft in Euro are accepted. Credit Card, Bancomat, Cheques are not accepted.

Art. 3 ADVANCE

To finalize the reservation operation it's necessary to perform a bank transfer to pay a deposit of at least 30% of entire amount of the stay. Incidental charges for the bank transfer operation are of customer responsibility.

Art. 4 CANCELLATION OF RESERVATION

The reservations have to be considered accepted if they are finalized by an official and formal communication of the *il punto* management sent to the customer by e-mail or fax.

Art. 5 STAY'S RENUNCIATION

If the customer would to renounce to the stay after the reservation operation has been finalized, he will lose the deposit performed during reservation phase. In add, he has to pay:

- 50% of entire stay amount if the renunciation is communicated to *il punto* management until 5 days before the arrival date;
- 100% of entire stay amount if the renunciation is communicated to *il punto* management less then 5 days before the arrival date;

Art. 6 RESPONSABILITY/CAUTION MONEY

Who causes damages to the building, or to the parts of it, is considered personally and lawfully responsible. If the customer that causes the damages is underage, the responsible of the same damages is the underage's companion. During the check out moment, the *il punto* management will check for possible damages caused to the room or common local or building. If is it, the customers have to pay immediately for damages repairing. The thefts or intentionally damages will be immediately reported to a police station. The *il punto* management ask to the kind customers at the check in moment to pay a deposit of Euro 50,00 for caution purpose. This caution will be returned to the customer at the check out moment, with the possible deduction of caused damages. The *il punto* has not any legal responsibility about bags theft or personal objects.

Art. 7 NO SMOKING

No smoking policy inside the building and in all the rooms (privates and commons). It's admitted to smoke only in the open space respecting the cleaning habitat.

Art. 8 UNDERAGE

The underage customer can stay only if they are escorted by a responsible people of age. The companion has to stay overnight in the *il punto*.

Art. 9 KEEP SILENT

From 10:00 p.m. until 08:00 a.m. of the following day and from 02:00 p.m. until 04:00 p.m. has to be kept silent in compliancy with the condonial rules and urban policy rules too.

Art. 10 ANIMALS

The animals can't be stay in *il punto*.

Art. 11 PRICES

The prices, as reported in the price list, are in Euro for one room and for one night.

Art. 12 CHECK IN AND CHECK OUT

The room is delivered to the customer not before 04:00 p.m. and not after 07:30 p.m. of the arrival day. The room has to be left by the customer not after 10:00 a.m. the departure day.

Art. 13 PERSONAL CONSUMPTIONS

The use of internet, TV, gas, heating, water is free of charge. The use of air conditioning is charged as indicated in the price list.

Art. 14 BREAKFAST

The breakfast is all days from 08:30 a.m. until 10:00 a.m., unless different agree with *il punto*.

Art. 15 CLEANING AND LINEN CHANGE

The room cleaning is scheduled all days from 10:00 a.m. until 12:00 unless different agree with *il punto*. The linen change is every 3 days or every customer change, unless different agree with *il punto*.

Art. 16 VISITS

The visits of friends or relations of customer have to be agreed with *il punto*.

Art. 17 UNILATERAL CONTRACT DISSOLUTION

il punto HAS THE RIGHT TO ANNUL UNILATERALLY THE CONTRACT AGREED WITH THE CUSTOMER WHEN HE DOESN'T RESPECT ONE OR MORE OF THE PREVIOUS REULES OR TERMS. IN THIS CASE THE CUSTOMER HAS TO PAY ANYWAY ALL THE ENTIRE STAY.

FOR ACCEPTANCE

il punto

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